



# RARE DISEASE THERAPEUTICS, INC.

## REPLACEMENT GOODS POLICY FOR XROMI® (hydroxyurea) oral solution

### Xromi (hereinafter referred to as the “Product”)

NDC: Each carton NDC 62484-0015-5 contains 1 bottle of XROMI NDC 62484-0015-4

Subject to the terms and conditions listed below, Rare Disease Therapeutics, Inc. (“RDT”) permits Product replacement of Expired Product. Xromi should be stored between 2°C to 8°C (35°F to 46°F) per the Package Insert.

#### **Return Eligibility:**

- Customer must contact RDT at 844-472-7389 (844-4-RareTx) or Customer Care at [RDTCustomerCare@Mckesson.com](mailto:RDTCustomerCare@Mckesson.com) to start the process of obtaining a replacement Product.
- Expired Product must be accompanied with a Return Material Authorization to be eligible for replacement Product.
- Customer must provide appropriate license (i.e. medical or pharmacy) to Customer Care in order to obtain replacement Product.
- Shipping charges for Expired Product will be paid by customer. Product shipped “collect” will be refused.
- Replacement units will only be authorized if Expired Product is **three (3) months prior to and up to six (6) months after** the expiration date, except as otherwise required by applicable state law.
- Expired Product must be returned unopened.

#### **Product Not Eligible for Replacement:**

- Product that has been involved in a sacrifice, fire or bankruptcy sale, or items that have been damaged by fire, water, improper storage, heat, cold, smoke or negligence.
- Product that has been repackaged or is in packaging other than RDT container/packages.
- Product returned outside of the timelines set in this policy.
- Product obtained illegally, via diverted means or in violation of state or federal regulations.
- Product lost in shipment, damaged in transit and shipping or fulfillment errors. Contact servicing Distributor for resolution.
- Product in which the lot number and expiration date is missing, illegible, covered and/or unreadable on original container.
- Product deemed to be temporary inventory reduction (overstock).

#### **Terms:**

- Product received without Return Material Authorization will be accepted with no replacement issued and will become the property of RDT.
- Expired Product must be shipped within 15 business days after receiving Replacement Product or the facility will be billed for the replacement Product.
- RDT has the right to accept or reject Products received for replacement.
- RDT will not be responsible for a Product return that is lost during shipment.
- Any Product received which does not meet all the above requirements will not be eligible for product replacement. RDT has the right to order the destruction of any returned Product.
- This policy shall supersede and/or serve as notice of termination of any previous policy, whether written, oral, or established through course of dealing between customer and RDT.
- This policy is subject to change in whole or part at any time by RDT in its sole discretion and without prior notice.

***If you have any questions, please contact RDT at 844-472-7389 (844-4RareTx).***